

# RMI Insight PROFESSIONAL SECURITY SERVICES

SPRING 2021 / RMI INTERNATIONAL INC.

# A Message from HR

RMI HR wishes to remind all RMI employees that we still need to follow COVID-19 protocols at all account locations, nationwide. Although some states are opening up faster than others, RMI's clients maintain the social distancing and mask requirements identified below and it is more important than ever that we don't let up on this.

## **COVID-19 Social Distancing Protocol**

When not posted otherwise by the client at their property, RMI has adopted the following Social Distancing Protocol.

REMINDER, all field employees are required to comply with the following social distancing protocol:

- 1. Remain at least 6 feet of physical distance apart from other individuals.
- 2. During shift change no more than 2 individuals should be in the guard shack / office at a time.
- 3. Frequently wash or sanitize your hands; recommended every 2 hours at a minimum.
- 4. Wear a cloth face covering see memo regarding approved face coverings.
- 5. Avoid unnecessary interaction with staff.
- 6. If you have been sick with a fever or cough, report this to your supervisor immediately and do not report to work.

As a reminder, RMI has sanitation supplies. If you require any sanitation supplies, please see your immediate supervisor or manager.

Thank you for your cooperation.

Your health and safety are the highest priority!

## **Permits & Certifications**

The maintenance of our security and safety permits and certifications documentation is also an important subject, especially in light of the COVID-19 issue. Since many organizations we rely on to process/update our permits and certifications forms are still attempting to catch up on their backlogged paperwork, RMI officers should be proactive, as necessary, in order to ensure the documents they need to do their job are current.

Depending on your post/location and duties, documentation you might need to monitor to keep current might be: State guard card and annual guard training documentation, state firearm permit and requalification training, driver's license, and first aid, CPR/AED certification. If you have any questions about what documents you need to monitor or how to update them as necessary, contact your security supervisor for assistance.

## Safety Corner



## **Remaining Vigilant**

Besides remaining alert for safety concerns that may arise at your post, another great way to help the officer keep themselves and others safe is to remain vigilant for security issues.

Some things to monitor for are:

- Persons off your post/facility who appear to be monitoring you and/or your facility.
- Vehicles "wandering around" in the vicinity of your post or perhaps even on your post.
- Persons who appear to not belong on post and who are trying not to draw attention to themselves.
- Doors, windows, or other building/facility access points not locked and secured when they should be.
- Unauthorized persons trying to access to your post/facility or areas within your post.

This is by no means a complete list. If the officer witnesses any of the above or other security concerns, they will need to observe from a safe distance and advise their security supervisor as soon as possible. The officer will also need to document the incident in their field notes until it is resolved.

# Ríchard Aparicio



#### **Vaccine Distribution**

During the Month of May, RMI officers assisted and supported several vaccination clinics that were held and sponsored by Honda at several of its sites in Georgia, Ohio, Texas, and California.

First and second Covid vaccination shots were made available to Honda associates and contingent workers.



Torrance, CA - From Left to Right

- Angel Castro RMI-Honda Torrance, CA Security Supervisor
- Hector Paiz Honda Senior Security Admin.
- Brian Davalos RMI-Honda Executive Security Admin.



Troy, OH - From Left to Right

- Roman Crandall RMI-Cliffs Middletown, OH Site Security Manager
- Jason Thomas RMI-Cliffs Security Account Manager
- Rick Rodriguez, Jr. RMI President

## **Maintaining Readiness**

On May 25, 2021, RMI-Cliffs Butler Works officers, in conjunction with Cliffs North Processing Department personnel, held a man-down exercise to help maintain emergency operations readiness.

The drill involved an unscheduled power outage that caused the acid air scrubbers to go off-line. While inspecting the acid tubs in the area, the department shift manager was overcome by fumes stemming from the tubs.

RMI emergency response personnel were notified, suited up, and quickly responded to assess the area and victim for extrication, while taking all necessary precautions. The drill went very well and congratulations are in order for the RMI participants!



RMI Security Lieutenant / EMR, Cole Craig, and RMI Firefighter / Patrol Officer, Kevin Vickinovac, suit up (left) and assess the situation (right).





RMI officers extricate the victim (left) and load the patient for transport (right).



## In Memoriam

**Allan Miranda:** On March 29. 2021, RMI lost Allan Miranda, who was a great family man and hard-working Armed Security Officer. Mr. Miranda was one of the few officers who could be counted on to work anytime, anywhere, and any account.

Mr. Miranda began working on the LA County Metro account, back in 2008, with Security America and eventually transferred over to RMI. While with RMI, Mr. Miranda worked on the LA City Account and eventually transferred back over to the LA County Metro account.



He was a beloved RMI employee who touched the lives of everyone he came across. He loved to display his love for life and, even more so, for his family. Mr. Miranda's sense of humor and great smile could cheer up anyone who was having a bad day or who needed a pick-me-up. This was evident by the amount of love, support, and caring that was displayed on the Metro account, which is one of RMI's biggest accounts, by the amount of fellow security officers who made arrangements to attend his viewing and burial, along with Metro employees and LA County Sheriff personnel.

Mr. Miranda leaves behind two teenage sons; Andrew & Matthew, and his wife of 22 years, Teresa, whom he met as a teenager and their relationship blossomed into a strong love for one another. Allan Miranda will be truly missed by not only the RMI family, but by the Metro family as well.

**Jacob Edward Burns; August 26, 1985 – April 3, 2021:** RMI mourns the sudden loss of a good man, husband, father and Safety Training officer, Jacob Burns. Jacob became part of the RMI team, in March 2021, and worked as the safety trainer for the Coshocton and Zanesville Works/Cleveland-Cliffs account.

Jacob was born in Zanesville, Ohio, on August 26, 1985. He graduated from Philo high school and went into the Air Force where he served for 12 years before retiring as a Staff Sergeant, on November 27, 2019.

While serving, he was a Combat Arms instructor and was known around the world for his knowledge. He received several honors and medals for his service and he maintained a strong relationship with his military brothers.



Jacob enjoyed pro sporting events, especially The Ohio State University teams. He played soccer, football, basketball, and was the assistant varsity soccer coach at Philo High School.

In addition to his parents, he is survived by his wife, Michelle Burns, a sister, his grandparents, and several aunts, uncles, and cousins.

Although Jacob was not with RMI for a long period of time he did make a big impression on everyone he worked with. He treated everyone with complete understanding and compassion. He will be greatly missed by everyone.



#### **Verizon Wireless Discount Offer**

As a reminder, any and all employees who use Verizon as their personal wireless service provider can benefit from the same discount RMI enjoys.

According to Roxanne Boynton, RMI currently benefits from a 17% discount and Verizon will extend this to current RMI employees who register. Contact your supervisor for more info.

"When you lose sight of the customer, you've lost your vision for the future."

Rick Rodriguez

"The first customer is the officer."

Rick Rodriguez Jr.